Creating and Using Dashboards to Promote Transparency, Accountability, Collaboration, Superior Performance, and Significantly Improved Outcomes

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Challenges

- Drowning in Data
- Drowning in Information
- Indicators that May Not Matter Much
- Lack of Alignment Between and Among Levels of Performance
- Competing, Unaligned, or Underaligned Indicators
- Parallel Play rather than Collaboration
- Building to Scale
Opportunities

- Successful Use of Dashboards in Business
- Common risk and protective factors and assets across multiple systems
- Common needs across systems
- Examples of successful collaborations
Dashboard Purpose

- Transparency
- Guide Action
- Accountability
- Continuous Improvement
- Interagency Collaboration
Dashboard Approach

- Small Number of Metrics
- Right Metrics
  - What is measured
  - How it is conceptualized
- Actionable
Dashboard Approach

- Aligned at Multiple Levels
- Inputs and Outputs
- Can Be Disaggregated
- Can Drill Down
- Common Indicators
- Create Common Performance Indicators
An Example of What Can Be Done to Help Build Capacity: New York State Dashboard Development

- Deputy Secretary of Education
- Education
- Mental Health
- OCFS
- Probation
- Labor
- Division of Criminal Justice Services
- Commission on Children and Families
- High Standards
  - On Track to Thrive
  - On Track
  - Off Track
EDUCATION DASHBOARD ONE: CHILD READINESS

INPUTS

% of Children Meeting AAP "Well Child" and Immunization Standards

% of Children Ages 0-5 with Health Insurance

% of Four Year Olds Enrolled in Quality Preschool

% Reduction in the Number of Children Expelled From Preschool

% of Parents Need of Support Receiving Home Care Visits

OUTCOME

% Children Meeting Kindergarten Screening Standards

EDUCATION DASHBOARD ONE: CHILD READINESS
Additional Resources

- The National Evaluation and Technical Assistance Center for the Education of Children and Youth who are Neglected, Delinquent, or At-Risk (NDTAC)  
  [www.neglected-delinquent.org](http://www.neglected-delinquent.org)

- The Technical Assistance Partnership for Child and Family Mental Health (TAP)  
  [www.tapartnership.org](http://www.tapartnership.org)

- [www.FindYouthInfo.gov](http://www.FindYouthInfo.gov) - created by the Federal Interagency Working Group on Youth Programs (IWGYP)